

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-75-2014.15
Complainant	Shri Rameshbhai Ganeshbhai Parmar, Near Swaminarayan Temple, Vankarvas, Chhani, Dist : Vadodara
Respondent	Shri G H Solanki, DE Chhani & Shri V G Shah Dy SA S/dn of MGVCCL.
Date of hearing	07.11.2014 at Vadodara & 21.11.14 at Nadiad

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara

The complaint dated 17.10.2014 regarding illegal name transfer of electric connection No.02101/03047/0 in the name of Shri Savariya Pokarlal Ramji.

On 07.11.2014 & 21.11.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Rameshbhai Ganeshbhai Parmar appeared himself whereas Shri G H Solanki, DE Chhani S/dn appeared as respondent on behalf of MGVCCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant has objected transfer of residential connection No.02101/03047/0 in the name of Shri Savariya Pokarlal Ramji, Vankarvas, Chhani.

The complainant contended that -

1. He has sold 47.35 sq metres property out of 235 sq metres to Shri Savariya Pokarlal Ramji.
2. He has not given any consent for name transfer to Shri Savariya Pokarlal Ramji.
3. The property is of "B" type it cannot be transferred hence there is no entry in property card.
4. The transferred name connection should be made as it is.

The respondent contended that the name transfer procedure is as per norms and after due verification of the sale-deed and index of property which is in the name of Shri Savariya Pokarlal Ramji. Hence, the name was

transferred on 11.10.2012 from Shri Rameshbhai G Parmar to Shri Pokarlal R Savariya.

The Forum Members present at the hearing considered contention of both the parties and perused the record and decided to call Shri Savariya Pokarlal Ramji. He was called for hearing on dated 21.11.2014 wherein Shri Pokarlal R Savariya and his son Shri Mukeshbhai P Savariya appeared. The party has represented that Shri Jagdish Rameshbhai Parmar son of the complainant has filed Civil Suit No.580 of 2014 in the court of Vadodara challenging sale-deed.

ORDER

The Forum directs the complainant Shri Rameshbhai Ganeshbhai Parmar, Near Swaminarayan Temple, Vankarvas, Chhani, Dist : Vadodara, the case is subjudice, CGRF cannot decided so it is set aside.

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>